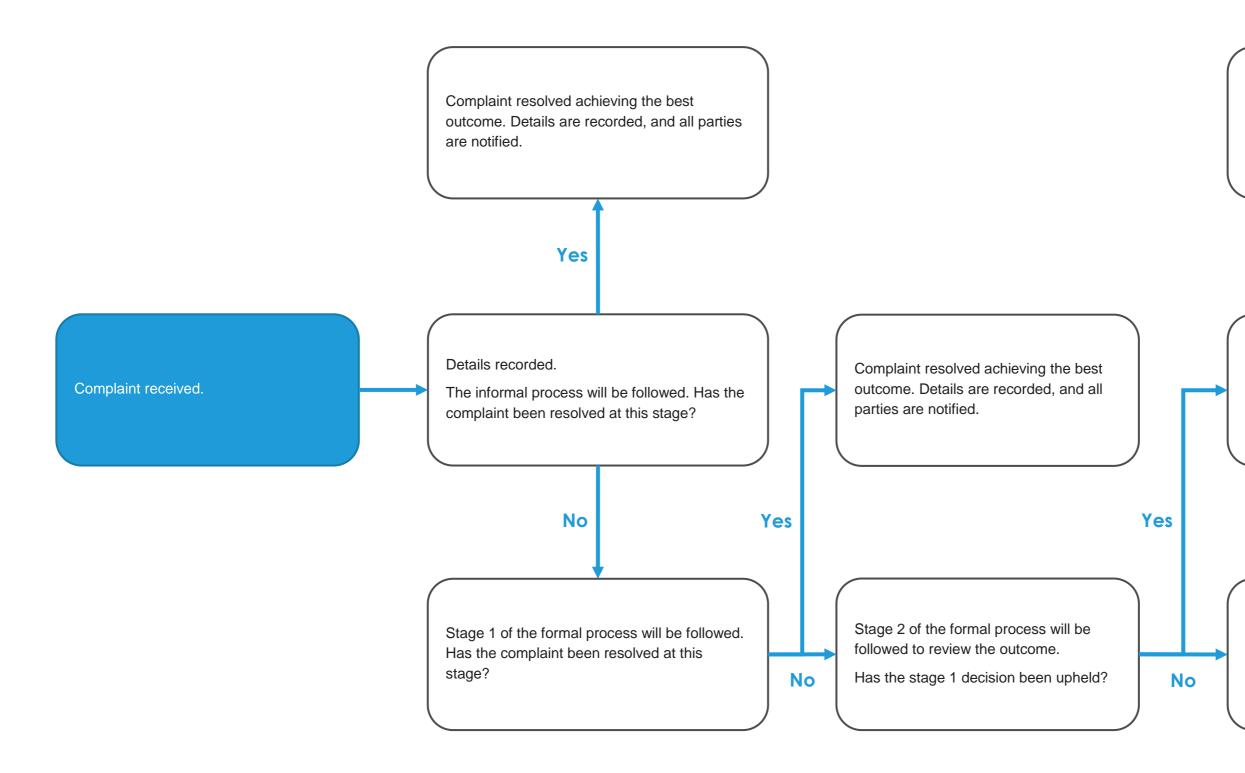
Complaints Process

Please refer to the Complaints Policy on our website for further guidance: www.safetytrainingawards.co.uk/policies





If the complainant is not satisfied with the final decision, they may escalate their concerns to the appropriate regulator.

The stage 2 outcome was upheld. Details are recorded, all parties are notified of the final decision and the case is closed.

Safety Training Awards will take appropriate action to resolve the complaint, according to the decision made.